



GRANBY FREE PUBLIC LIBRARY

297 EAST STATE STREET, GRANBY, MA 01033

Minimum Staff Requirement Policy

The Granby Free Public Library is committed to providing sufficient staffing of the Library in order to:

- Maintain a high level of quality of service to all patrons
- Protect the personal safety of all library patrons and all library staff

The following guidelines have been adopted to support those objectives.

1. A minimum of two (2) staff members should be present in the Library at all times. A staff member is defined as an employee who provides regular library services to patrons.
2. In the event that the minimum staffing requirement is not met the following steps may be taken:
 - If only one staff member is available, close the building and continue providing service to the public via no-contact scheduled pick-up.
3. Other staff will be called in, if possible, and service will be curtailed or the library closed until the required number of staff becomes available.
4. While the Library is closed scheduled staff are to work at other tasks as well as offering no-contact pick-up.
5. Staff will communicate as quickly as possible to the Library Director (Board of Library Trustees Chairperson in an emergency) the circumstances necessitating the need to curtail or close the facility.
6. If the Library must be closed a notice will be posted on the entrance door and the online event calendar. This notice will contain the time of closing, state the reason for closing and, if possible, anticipated time of reopening. Every possible effort will be made to notify any scheduled room meetings.

Adopted by the Board of Library Trustees, May 2020