# CRANBY

## GRANBY FREE PUBLIC LIBRARY

297 EAST STATE STREET, GRANBY, MA 01033

## **Social Software Policy**

### A. Purpose

The Granby Free Public Library's social software is defined as any web application, site, or account created and maintained by the Granby Free Public Library (GFPL) which facilitates an environment for library staff and library users to share opinions and information about library-related subjects, issues, or events. The GFPL recognizes and respects differences in opinion.

### B. Policy

Appropriate comments, posts, and messages are welcome and will be reviewed before publishing. The following will be removed before publishing:

- Obscene or racist content
- Personal attacks, insults, or threatening language
- Potentially libelous statements
- Plagiarized or copyrighted material
- Private, personal information published without consent
- Comments totally unrelated to the content of the forum
- Hyperlinks to material that is not directly related to the discussion
- Commercial promotions or spam
- Organized political activity
- Photos or other images that fall in any of the above categories

By posting content, the user agrees to indemnify the GFPL and its staff and Trustees from and against all liabilities, judgments, damages, and costs (including attorney's fees) incurred by any of them which arise out of or are related to the posted content.

The Granby Free Public Library reserves the right to monitor content before it is posted on all of its social software websites and accounts, and to modify or remove any messages or postings that it deems, in its sole discretion, to be abusive, defamatory, in

violation of copyright, trademark right, or any other intellectual property right of any third party, or otherwise inappropriate for the service. GFPL also reserves the right to edit or modify any submissions in response to requests for feedback or other commentary. Notwithstanding the foregoing, GFPL is not obligated to take any such actions, and will not be responsible or liable for content posted by any subscriber in any forum, message board, or other area with in the service.

If any user does not agree to these terms, they are not to use the service, as violation of the terms can lead to legal liability.